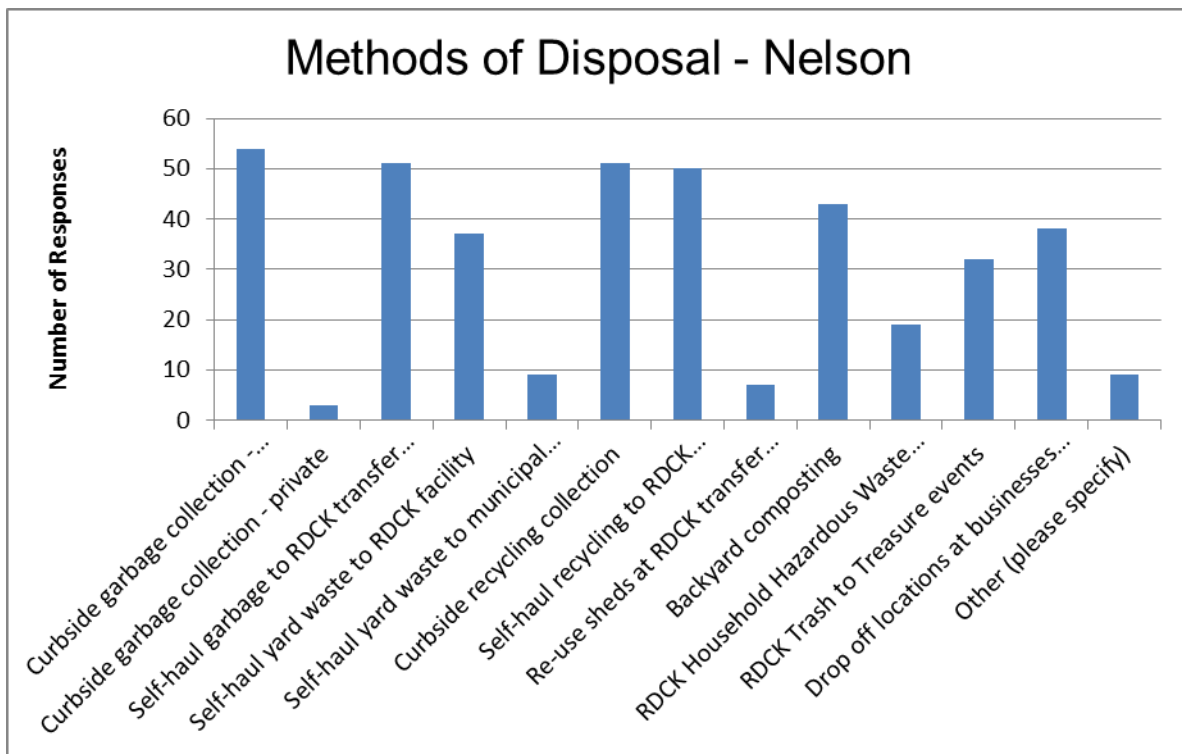




## Resource Recovery Plan Community Survey Results – Nelson

Number of Completed Surveys: 71

Question 2 – What services and methods do you use to dispose of unwanted materials?



**Question 3 – What are the most important factors for the RDCK to consider when evaluating future programs and services?**

	Most Important	Important	Somewhat Important	Less Important	Least Important
Keeping the cost of services as low as possible	13.11%	18.03%	21.31%	18.03%	29.51%
Increasing the amount and types of material diverted from landfills	37.29%	30.51%	13.56%	10.17%	8.47%
Expanding services to increase convenience for users	16.92%	16.92%	27.69%	27.69%	10.77%
Environmental protection (reducing GHGs, maintaining clean air and water, etc.)	29.69%	28.13%	18.75%	14.06%	9.38%
Developing solutions that support the local economy	10.00%	8.57%	22.86%	25.71%	32.86%

**Question 4 – How much do you agree or disagree with the following statements regarding programs and services?**

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
It is important to maintain or establish curbside garbage and recycling service in my area	66.18%	23.53%	8.82%	0.00%	1.47%
It is important to introduce programs for diverting food waste from the landfill, even if it increases user costs	44.78%	28.36%	16.42%	5.97%	4.48%
It is important to increase the number of locations where materials covered by product stewardship programs are accepted (oil, light bulbs, batteries, electronics, paint, etc.), even if it requires RDCK residents to subsidize the programs	22.06%	29.41%	23.53%	23.53%	1.47%
Re-use sheds at RDCK transfer stations are an important service	18.18%	45.45%	25.76%	7.58%	3.03%
Education and outreach about Resource Recovery programs are helpful to choose how to use the services available and increase the amount of material diverted from landfills	27.27%	53.03%	16.67%	3.03%	0.00%
The list of recyclable and/or potentially hazardous materials banned from disposal in RDCK landfills should be expanded	28.36%	26.87%	29.85%	13.43%	1.49%
Resource Recovery initiatives should be funded through user pay models (landfill tipping fees, etc.) rather than increased taxation of residents	16.18%	41.18%	17.65%	20.59%	4.41%

**Question 5 – How much do you agree or disagree with the following statements regarding facilities and staff?**

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
My local landfill or transfer station has adequate and convenient hours of public opening	10.14%	57.97%	17.39%	11.59%	2.90%
My local Resource Recovery facility is in good condition and meets my expectations of cleanliness and safety	21.74%	47.83%	24.64%	5.80%	0.00%
RDCK staff are helpful and knowledgeable about Resource Recovery services and options	14.49%	43.48%	40.58%	1.45%	0.00%
RDCK Resource Recovery facilities and services offer good value relative to fees and taxes collected	7.25%	39.13%	39.13%	14.49%	0.00%
The options for recycling various materials at RDCK Resource Recovery facilities are convenient and encourage material diversion from landfills	2.90%	37.68%	21.74%	24.64%	13.04%
Information provided to the public about RDCK Resource Recovery facilities and programs is useful and comprehensive	4.35%	27.54%	42.03%	23.19%	2.90%

**Question 6 – What is the best way for you to receive information about Resource Recovery services and programs?**

